



# Pipette Calibration Service

Treat your pipettes well with premium services from the experts!

Precision and accuracy of your pipettes are important to ensure the quality of your results. Therefore, regular maintenance, calibration, and adjustment services by Eppendorf assure your pipettes and dispensers continue to generate reproducible results.

Our newly, clearly designed calibration service portfolio includes a thorough check of the pipette internally and externally, ensuring that wearable parts like O-rings are replaced in a timely manner.

Get what you want - Know what you get!

We offer a range of options from economic calibration to calibration in ISO 17025 accredited laboratories in our major markets.

## Value of pipette service by Eppendorf

- > 75 years of manufacturer expertise for devices, consumables and services
- > Maintaining every pipette's conformity according to ISO 8655
- > ISO 17025 accredited certification in 19 countries
- > Transparent and modular service offers and no hidden costs

Watch video:  
[www.eppendorf.com/pipette-video](http://www.eppendorf.com/pipette-video)



# Pipette Calibration Service

## Calibration Services – Ordering information

Service	Calibration measurements "As Is"	Calibration measurements "As Left"	Decontamination from outside <sup>2)</sup>	Checking, cleaning, lubricating <sup>4)</sup> before calibration	Single channel pipette/dispenser	8-channel pipette	12-channel pipette	16-channel pipette	24-channel pipette
ISO 8655 without Preventive Maintenance	10 per test volume <sup>1)</sup>		included		0082 000 140 70.00 CHF	0082 000 161 148.00 CHF	0082 000 162 148.00 CHF	0082 000 181 236.00 CHF	0082 000 182 263.00 CHF
ISO 8655 including Preventive Maintenance		10 per test volume <sup>1)</sup>	included	included	0082 000 142 84.00 CHF	0082 000 165 213.00 CHF	0082 000 166 213.00 CHF	0082 000 185 338.00 CHF	0082 000 186 358.00 CHF
3x4 without Preventive Maintenance		4 per test volume <sup>1)</sup>	included		0082 000 139 66.00 CHF	0082 000 159 170.00 CHF	0082 000 160 170.00 CHF	0082 000 179 268.00 CHF	0082 000 180 289.00 CHF
3x4 including Preventive Maintenance		4 per test volume <sup>1)</sup>	included	included	0082 000 141 74.00 CHF	0082 000 163 193.00 CHF	0082 000 164 193.00 CHF	0082 000 183 310.00 CHF	0082 000 184 332.00 CHF

## Calibration Service Packages – Ordering information

Service	Calibration measurements "As Is"	Calibration measurements "As Left"	Outside decontamination <sup>2)</sup> ; checking, cleaning, lubrication <sup>4)</sup>	ISO 17025 Accreditation calibration certificate	Single channel pipette/dispenser	8-channel pipette	12-channel pipette	16-channel pipette	24-channel pipette
ISO 8655 Verified	4 per test volume <sup>1)</sup>	10 per test volume <sup>1)</sup>	included		0082 000 234 125.00 CHF	0082 000 235 263.00 CHF	0082 000 236 263.00 CHF	0082 000 237 416.00 CHF	0082 000 238 437.00 CHF
ISO 17025 including Preventive Maintenance		10 per test volume <sup>1)</sup>	included	included	0082 000 143 87.00 CHF	0082 000 167 225.00 CHF	0082 000 168 225.00 CHF	0082 000 187 345.00 CHF	0082 000 188 370.00 CHF
ISO 17025 Advanced	4 per test volume <sup>1)</sup>	10 per test volume <sup>1)</sup>	included	included <sup>3)</sup>	0082 000 227 129.00 CHF	0082 000 228 277.00 CHF	0082 000 229 277.00 CHF	0082 000 230 438.00 CHF	0082 000 231 460.00 CHF
ISO 17025 Professional	10 per test volume <sup>1)</sup>	10 per test volume <sup>1)</sup>	included	included	0082 000 220 142.00 CHF	0082 000 221 293.00 CHF	0082 000 222 293.00 CHF	0082 000 223 461.00 CHF	0082 000 224 482.00 CHF

## Additional Services – Ordering information

ISO 17025 Calibration Certificate	0082 000 211 10.00 CHF
Advanced Documentation, Excel file for calibration information on all pipettes/dispensers per order <sup>3)</sup>	0082 000 212 52.00 CHF

## Additional Services Charges

On-site calibration services in your own laboratory	Inquire
Labor Charge, 15 min. of repair services, time unit of one technician	0082 000 210 59.00 CHF

- 1) 10%, 50% and 100% of nominal volumes for variable volume instruments.  
 2) Pipettes and dispensers and package equipment need to be decontaminated before sending in.  
 Download decontamination form at [www.eppendorf.com/epServices](http://www.eppendorf.com/epServices).  
 3) ISO 17025 accreditation calibration certificate is included in the second calibration after the maintenance.  
 4) Internal parts

We ensure our stringent and validated procedures are followed, for Eppendorf and other brand pipettes:



Qualification and Certification

### ISO 8655

ISO 8655 lays out the standard criteria by which a pipette should be calibrated and what error limits should be used at each volume. ISO 8655 criteria includes measurements at 3 volumes, 10 measurements at each volume, and controls for room environment.

### ISO 17025

The ISO 17025 accreditation certifies the high level of competence and compliance with strict quality rules. ISO 17025 criteria include a traceability chain for measurement equipment, measurement uncertainty values, and approved quality standards.

### Your local distributor:

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[www.eppendorf.com/epServices](http://www.eppendorf.com/epServices)